



# Federal and State Financial Regulatory Agencies Issue Interagency Statement on Supervisory Practices Regarding Financial Institutions Affected by Hurricane Helene

Oct 2, 2024

The Federal Deposit Insurance Corporation, the Federal Reserve Board, the National Credit Union Administration, the Office of the Comptroller of the Currency, and state financial regulators, collectively the agencies, recognize the serious impact of Hurricane Helene on the customers and operations of many financial institutions and will provide appropriate regulatory assistance to affected institutions subject to their supervision. The agencies encourage institutions operating in the affected areas to meet the financial services needs of their communities.

A complete list of the current disaster areas can be found at <https://www.fema.gov/disaster/declarations>.

**Lending:** The agencies encourage financial institutions to work constructively with borrowers in communities affected by Hurricane Helene. Prudent efforts to adjust or alter terms on existing loans in affected areas are supported by the agencies and should not be subject to examiner criticism. In accordance with U.S. generally accepted accounting principles, institutions should individually evaluate modifications of existing loans to determine whether they represent troubled debt restructurings or modifications to borrowers experiencing financial difficulty, as applicable. In making this evaluation, institutions should consider the facts and circumstances of each borrower and modification. In supervising institutions affected by Hurricane Helene, the agencies will consider the unusual circumstances these institutions face. The agencies recognize that efforts to work with borrowers in communities under stress can be consistent with safe-and-sound practices as well as in the public interest.

**Temporary Facilities:** The agencies understand that many financial institutions face staffing, power, telecommunications, and other challenges in re-opening facilities after

Hurricane Helene. In cases in which operational challenges persist, the primary federal and/or state regulator will expedite, as appropriate, any request to operate temporary facilities to provide more convenient availability of services to those affected by Hurricane Helene. In most cases, a telephone notice to the primary federal and/or state regulator will suffice initially to start the approval process, with necessary written notification being submitted shortly thereafter.

**Publishing Requirements:** The agencies understand that the damage caused by Hurricane Helene may affect compliance with publishing and other requirements for branch closings, relocations, and temporary facilities under various laws and regulations. Institutions experiencing disaster-related difficulties in complying with any publishing or other requirements should contact their primary federal and/or state regulator.

**Regulatory Reporting Requirements:** Institutions affected by Hurricane Helene that expect to encounter difficulty meeting the agencies' reporting requirements should contact their primary federal and/or state regulator to discuss their situation. The agencies do not expect to assess penalties or take other supervisory action against institutions that take reasonable and prudent steps to comply with the agencies' regulatory reporting requirements if those institutions are unable to fully satisfy those requirements because of Hurricane Helene.

The agencies' staffs stand ready to work with affected institutions that may be experiencing problems fulfilling their reporting responsibilities, taking into account each institution's particular circumstances, including the status of its reporting and recordkeeping systems and the condition of its underlying financial records.

**Community Reinvestment Act (CRA):** Financial institutions may receive CRA consideration for community development loans, investments, or services that revitalize or stabilize federally designated disaster areas in their assessment areas or in the states or regions that include their assessment areas. For additional information, refer to the Interagency Questions and Answers Regarding Community Reinvestment at <https://www.ffiec.gov/cra/qnadoc.htm>.

**Investments:** Institutions are encourage to monitor municipal securities and loans affected by Hurricane Helene. The agencies realize local government projects may be negatively affected by the disaster and encourage institutions to engage in appropriate monitoring and take prudent efforts to stabilize such investments.

For more information, refer to the Interagency Supervisory Examiner Guidance for Institutions Affected by a Major Disaster, which is available as follows:

State Financial Regulators: <https://www.csbs.org/interagency-supervisory-examiner-guidance-institutions-affected-major-disaster>

FDIC: <https://www.fdic.gov/news/disaster/hurricane-helene-2024>

FRB: <https://www.federalreserve.gov/supervisionreg/srletters/sr1714a1.pdf>

OCC: <https://www.occ.gov/news-issuances/bulletins/2017/bulletin-2017-61.html>

NCUA: <https://www.ncua.gov/regulation-supervision/letters-credit-unions-other-guidance/examiner-guidance-institutions-affected-major-disaster>

**Media Contacts:**

SLC, Laura Fisher, (202) 360-4918

FDIC, Lajuan Williams-Young, (202) 898-3876

FRB, Meg Nelson, (202) 452-2955

NCUA, Ben Hardaway, (703) 518-6333

OCC, Stephanie Collins, (202) 649-6870

Top Category

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202.296.2840

newsroom@csbs.org

1129 20th Street, N.W., 9th Floor, Washington, DC 20036